

PO Box 1023, Kings Beach, CA 96143 | 530.546.9000 | NorthTahoeBusiness.org

Member Handbook

NTBA STAFF

Alyssa Reilly, Executive Director <u>alyssa@northtahoebusiness.org</u> cell: (530) 318-3809 Kerry Andras, Community Relations Manager <u>kerry@northtahoebusiness.org</u> Darcy Parrillo, Operations Manager <u>darcy@northtahoebusiness.org</u> Please use <u>info@northtahoebusiness.org</u> to email all NTBA staff members

Updated 2/1/23 - subject to change without notice

NTBA Fast Facts & Ways to Get Involved

NTBA Mission

The North Tahoe Business Association improves economic vitality and quality of life in the communities of North Lake Tahoe.

NTBA Purpose

- To support businesses through communications, marketing, resources and business training.
- To market NTBA's District as a vibrant and unique sense of place.

Four Point Main Street Approach – It takes a Village!

- 1) Economic & Community Vitality
- 2) Events, Promotions and Marketing
- 3) Community Design
- 4) Administrative / Organizational Capacity

NTBA 2022 Vision

The NTBA district is a vibrant lakeside community where businesses thrive, visitors are welcome, and diversity and community are cherished.

NTBA History

- Founded in 1979 as an all-volunteer organization
- Annual contract with Placer County to implement the Main Street Approach in NTBA's District since 2004

NTBA by the Numbers

- 14-member volunteer Board of Directors
- 3 Paid Staff Members
- Many partners and event sponsors

16 Annual Community Events

- Kings Beach Snowfest Parade, annually the second Saturday in March
- Community Clean Up Days, annually the first Saturday in June and the last Saturday in September
- Music on the Beach, annually 11 concerts on Friday evenings in the summer
- Lights in the Sky Drone Show, following the final Music on the Beach concert
- Passport to Dining, annually the first Thursday in November

Top 9 Ways to Get Involved with NTBA

- 1) Become a Member (3 Business Levels + Non-Profit, Artist, and Community Supporter levels)
- 2) Volunteer on one of three Main Street Committees
- 3) Volunteer on Event Committees
- 4) Volunteer at event(s)
- 5) Serve on Board of Directors
- 6) Attend, support and spread the word about NTBA events
- 7) Donate to NTBA events and promotions
- 8) Sign up for e-Newsletter
- 9) Like and engage with us on Facebook and Instagram (Music on the Beach has a Facebook page too!)

**More info at <u>www.preservationnation.org/main-street</u>

~225 Members

~100 Volunteers

NTBA COMMITTEES

Community and business members are needed to assist with fulfilling NTBA's mission and executing the wide variety and quantity of services NTBA provides to members and to the community as a whole. In order for NTBA to improve economic vitality and quality of life in North Lake Tahoe, volunteer involvement is vital. Committee members are expected to attend meetings and take on tasks outside of meetings and event committee members are expected to help at the event as well.

Main Street Committee	Main Street Committee
Economic & Community Vitality	Promotions & Marketing
Purpose:	Purpose:
 Advocate for business sustainability, expansion, recruitment, start-ups and infrastructure Communicate: serve business community as an information provider Support & Connect businesses with each other and information to strengthen community Goals: Business Development & Advocacy Communicate, advocate and increase overall engagement Support and connect the businesses, members, community and visitors 	 Attract visitors and residents to District to improve economic vitality Build awareness of NTBA-produced events Promote attributes with marketing Publicize and engage people in positive ways on local issues impacting economic/social well-being Goals: Implement strategic marketing plan and programs Produce and partner on a unique and fun lineup of events and promotions to attract people to the district Partner on promotions and marketing to build awareness and draw visitors
Meets Monthly, 1st Monday, 3:30pm	Meeting schedule varies
Main Street Committee	Other Committees
Community Design	
 Purpose: Improve and visually enhance the District from an aesthetic and cleanliness perspective Build on the good work already accomplished in Commercial Core Improvement Project 	 Membership Committee Music on the Beach Event Committee Passport to Dining Event Committee
 Improve aesthetics through beautification efforts, projects, and programs that enhance economic and social well-being Make the District easy to navigate 	
Meets Monthly, 4 th Wednesday, 8:00am	Meeting schedule varies

*Meeting locations may vary. Meeting dates & times are subject to change. Committees do not meet in July. **If you are planning to attend a committee meeting for the first time, please notify NTBA staff prior to the meeting**

NTBA 2022 Strategic Plan Summary

adopted December 2020

Vision

The NTBA district is a vibrant lakeside community where businesses thrive, visitors are welcome, and diversity and community are cherished.

Focus Area "A" – Economic & Community Vitality

Goal 1:

Improve year-round business sustainability and supportive business infrastructure in the district

Goal 2:

Increase local knowledge and positive engagement in community and economic vitality issues and solutions **Goal 3**:

Increase business and community connections

Focus Area "B" – Events, Promotions, & Marketing

Goal 1:

Increase awareness of the region by implementing Strategic Marketing Plan and partnering on strategic communications and awareness building

Goal 2:

Increase the number and enhance the quality of fun and unique events and promotions that attract people to District

Focus Area "C" – Community Design

Goal 1:

Improve the aesthetic appeal of the District through beautification projects and programs

Goal 2:

Improve district, walkability, transportation, and navigation

Focus Area "D" – Organizational Capacity & Administration

Goal 1:

Strengthen the operational effectiveness of the NTBA today and into the future

Goal 2:

Increase membership, number of volunteers, and organizational partners

Goal 3:

Improve and strengthen financial foundation of NTBA while minimizing investment risk

ARTIST

Anderson Cards Company Chilipepper's Paintings Kings Beach Art Tour Stirling Studios

BUSINESS & HOME SERVICES

Abel's Landscape & Maintenance Abode Box Alpen Lily Web Studio Arbor Solutions Tree Care (Premier) California Tile & Stone (Premier) Caravelli Painting, Inc. Chango Presents (Premier) Duggan & Duggan Fiberglass Specialties (Premier) Glen Price Group Gonsalves & Co. Hennessey Heating & Air (Premier) Herrera's Blue Lake Cleaning (Premier) Incline Village General Improvement District Kelly Brothers Painting Inc. (Premier) Ketshop, Inc. Kings Beach Car Wash Liberty (Premier) Lost Sauna Co (Premier) North Tahoe Public Utility District (Elite) Placer County (Elite) Pomin's Tahoe Hot Tubs Print Art/Sierra Mail (Elite) Rainbow Printing & Office Supply Reliable Services Sierra Boat Company Summit Glass Company Sustainable Community Advocates Tahoe City Marina Tahoe Sierra Transportation Tahoe Tech Group (Elite) Tahoe Truckee Sierra Disposal (Premier) Truckee Tahoe Airport District

CONSTRUCTION & DEVELOPMENT

39° North (Premier) Auerbach Engineering (Premier) Bervid Custom Building, Inc. Blue Basin Engineering Elise Fett & Associates (Premier) J. R. Krauss LTD JK Architecture Engineering (Premier) KB Lodge North Lake Tahoe (Premier) Mountain Man Custom Homes LLC (Elite) Oailvv Consultina Orlando Enterprises Tahoe PR Design & Engineering (Premier) Revitalize Tahoe Biltmore (Elite) Shoberg Design Tahoe Land Planning Tahoe Regional Planning Agcy. (Premier) TAPCO Construction Taylor Builders (Premier)

EDUCATION

Tahoe Truckee Unified School District University of Nevada, Reno at Lake Tahoe

NTBA Members by Industry

FINANCE, INSURANCE & REAL ESTATE

Alex Min, Sierra Sotheby's International Realty Bank of the West (Premier) Bruening Associates Real Estate (Premier) Coldwell Banker Select (Premier) Dave Westall, Sierra Sotheby's ERC Specialists Fidelity National Title Company (Premier) Frank Mooney, CPA (Premier) Frushon Accounting & Business Services Heffernan Insurance Brokers LoveLiveTahoe (Premier) Ludmila CPA McClintock Accountancy Corporation Peyton Real Estate Plumas Bank (Premier) Tahoe Legacy Homes Tahoe Prime | Berkshire Hathaway HomeServices

FOOD & BEVERAGE

Alibi Ale Works (Premier) Bear Belly Brewing Company Brimm's, A Catering Co. Cable Car Ice Cream Caliente (Premier) California Gold Kettle Corn CB's Bistro D'Lish Catering & Burrito Window Fat Cat Bar & Grill (Premier) Gar Woods Grill & Pier (Premier) Golden Brands Jason's Beachside Grille La Mexicana Meat Market & Taqueria Lanza's Restaurant Las Panchitas (Premier) Little Truckee Ice Creamery MOGROG Rotisserie Pep's Place (Premier) Produce Plus (Premier) Safeway (Premier) Spindleshanks American Bistro Susie Scoops Ice Cream & Frozen Yoaurt (Premier) Tacos Herrera Tahoe Central Market (Premier) Tahoe Fuller's The Grid Bar & Grill (Premier) The Soule Domain Truckee River Winery (Premier) Whitecaps Pizza

SHOPPING

Chickadee Art Collective Gallery Keoki (Premier) Lake Tahoe Photo Gallery (Premier) Lake Tahoe Specialty Stove & Fireplace Lucky 7 Tattoo & Piercing Tahoe Backyard (Premier) Tahoe Dave's Skis & Boards (Elite) Tahoe Paddle & Oar (Premier) Tahoe Vista Sports (Premier) The Robin's Nest

Village Toys (Premier)

HEALTH, WELLNESS & BEAUTY

Fifth Element Healing Center (Premier) Lake Tahoe Wellness Center (Premier) Reiki Tahoe (Premier) Tahoe Core Pilates Tahoe Flow Arts & Fitness (Premier) Tahoe Forest Health System Well Being

COMMUNITY SUPPORTERS

Barbara Mertz

Bob McCormick Carolyn Pretzer Cathy Strand Dick & Nileta Morton Emilio Vaca Eric Lannes Jessica VanPernis Weaver Karen Van Epps Kim Vail & Scott Meyer Maggie Steakley Sarah Coolidge Todd & Linda Willard

LODGING & HOUSING

Agate Bay Realty (Premier) Brockway Springs of Tahoe POA Cedar Glen Lodge Crown Motel & Family Resort (Elite) Firelite Lodge Franciscan Lakeside Lodge Incline Village Timeshares Mourelatos Lakeshore Resort (Elite) One Nest Property Management | Tahoe Red Wolf Lakeside Lodge (Elite) Reflection Inn at Kinas Beach LLC Rustic Cottage Resorts Natural Retreats Tahoe Moon Properties Tahoe Sands Resort (Premier) Tahoe Vistana Inn (Premier) Tonopalo PRC (Premier) Vacasa

MARKETING & MEDIA

101.5 FM-Truckee Tahoe Radio (Premier) East River Public Relations Moonshine Ink (Premier) Reno Tahoe Promotions Tahoe Quarterly (Elite) Tahoe Weekly (Premier) Tahoe.com Tahoetopia.com LT Marketing Wend (Elite)

NIGHTLIFE

Crystal Bay Casino

Members as of February 1, 2023 224

NON-PROFIT

Arts For The Schools Barracuda Championship Boys & Girls Club of North Lake Tahoe Clean Tahoe Contractors Association of T Community House of TTCF Diamond Peak Ski Education Foundation Drink Tahoe Tap Friends of Kings Beach Library Humane Society of Truckee-Tahoe Incline Village Crystal Bay Association Kiwanis Club of North Lake Tahoe Lake Tahoe United Methodist Church & Retreat Center League to Save Lake Tahoe Mountain Area Preservation North Lake Tahoe Historical Society North Lake Tahoe-Truckee Leadership Program North Tahoe Arts North Tahoe Community Alliance (Elite) Pet Network Humane Society Rotary Club of Tahoe City Sierra Business Council Sierra Communty House Sierra Senior Services Sierra State Parks Foundation Snowfest SOS Outreach Ta-Hoe Nalu Tahoe City Downtown Association Tahoe Food Hub Tahoe Fund Tahoe Prosperity Center Tahoe Rim Riders 4H Club Tahoe Rim Trail Association Tahoe Training Partners Excellence in Education Foundation Tahoe Truckee School of Music Trails and Vistas Truckee NT Transportation Mgmt Assoc. ΤΟCCATA Truckee Donner Chamber of Comm. Truckee Tahoe Community Chorus U.S. Marine Corps Toys for Tots

PUBLIC SECTOR

Assemblywoman Megan Dahle California Tahoe Conservancy

RECREATION

Adrift Tahoe (Premier) Big Blue Adventure Kings Beach Miniature Golf (Premier) Mt. Rose - Ski Tahoe North Lake Tahoe Boat Rental (Premier) North Tahoe Marina (Premier) North Tahoe Watersports (Premier) North Tahoe Watersports (Premier) Old Brockway Golf Course (Elite) Sugar Bowl / Royal Gorge Tahoe Adventure Company Tahoe Family Adventures Tahoe Lake Love (Premier) Truckee River Rafting Watermans Landing



Mission: To improve economic vitality and quality of life in the communities of North Lake Tahoe.

Business Membership Comparisons

LEVEL	DUES	BENEFIT QTY.
Basic	\$175	14
Premier	\$300	19
Elite	\$1,000	26

BENEFITS BASIC		PREMIER	ELITE
Susiness Directory Listing X		Х	Х
Facebook Posting X		Х	Х
e-Newsletter Listing	Х	Х	Х
Online Announcement	Х	Х	Х
e-Newsletter Article (1)	Х	Х	Х
Event Calendar Listing(s)	Х	Х	Х
Online News Post(s)	Х	Х	Х
Job Listings w/ Link	Х	Х	Х
Online Member Portal	Х	Х	Х
Local Advertising Discounts	Х	Х	Х
Expanded Marketing Benefits for a Fee	Х	Х	Х
NTBA Marketing Assets	Х	Х	Х
NTBA Board of Directors & Committees	Х	Х	Х
Networking	Х	Х	Х
BASIC - 14 Direct Bene	efits		
Featured Business & L	Featured Business & Link		Х
e-Newsletter Logo & Link		Х	Х
e-Newsletter Articles	(3)	Х	Х
50% Discount on Pass	port to Dining Tkts	Х	Х
Collateral Distribution	Ŭ	Х	Х
PR	EMIER - 19 Direct Be	nefits	
	e-Newsletter Articles	e-Newsletter Articles (unltd.)	
In addition to the following direct benefits	e-Newsletter Featured Article w/ Link		Х
NTBA membership provides, annual	Homepage Footer La	Homepage Footer Logo	
membership dues also support	Webpage(s) Logo		
the good work that NTBA is doing to	e-Newsletters Footer Logo Sidebar		Х
positively "the greater good" and	Passport to Dining Tickets (2)		Х
benefit all businesses, and the	Event(s) Verbal Recognition		Х
entire North Lake community.	ELITE - 26 Direct Benefits		

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Mission: To improve economic vitality and quality of life in the communities of North Lake Tahoe.

3 Business Membership Levels & Benefits

LEVEL	DUES	BENEFIT QTY.
Basic	\$175	14
Premier	\$300	19
Elite	\$1,000	26

In addition to the following direct benefits NTBA membership provides,

annual membership dues also support the good work that NTBA is doing that positively impact

"the greater good" and benefit all businesses and the entire North Lake Tahoe community.

BASIC - 14 direct benefits

- > Business Directory Listing up to 60-word description, logo, contact info, and URL link
- Facebook Post (upon joining) including write-up, photo or logo and URL link (3,000~ likes)
- > e-Newsletter Listing (upon joining & renewal) business listed (4,800~ subscribers, clickthru tracked)
- > Online Announcement (upon joining) listing with URL link (4,700~ avg. monthly visits, clickthru tracked)
- > e-Newsletter Article (provided by member) up to one annually
- > Event Calendar Listing(s) (provided by member) unlimited submissions
- > Online News Post(s) (provided by member) unlimited submissions: news, activities, events, deals & tips
- > Job Listings with Link (provided by member) unlimited submissions
- > Online Member Portal access to resources and news including local and regional topics & opportunities
- > Local Advertising Discounts radio, print and online
- Expanded Marketing Benefits for a fee email broadcast(s) to NTBA database(s), event banner advertising on Kings Beach streetlights, material distribution/presence at NTBA events, and sponsorship of NTBA event(s)
- > NTBA Marketing Assets & Content repurpose for your benefit
- > Board of Directors & Committees opportunity to serve
- > Networking leverage NTBA member network by doing business with and referring each other

Please turn page for Premier & Elite Level Information and more...

\$175/annual dues



3 Business Membership Levels & Benefits (cont.)

\$300/annual dues

\$1,000/annual dues

PREMIER – 19 direct benefits

Premier members receive all Basic benefits PLUS increased & enhanced benefits below

- > "Featured Business" on Homepage- business article with image and URL link posted for two weeks
- > e-Newsletter Logo & Link (upon renewal)
- e-Newsletter Articles (provided by member) up to three annually
- > 50% Discount on Passport to Dining tickets, must be purchased 7 days prior to event
- Collateral Distribution business cards, rack cards and/or flyers at NTBA office

ELITE – 26 direct benefits

Elite members receive all Basic & Premier benefits PLUS increased & enhanced benefits below

- e-Newsletter Articles (provided by member) unlimited submissions
- > e-Newsletter Feature Article with business description, color photo or logo and URL link
- > Business Color Logo & URL Link on NTBA website homepage
- > Business Color Logo & URL Link on ~90% NTBA website page sidebars
- > Business Color Logo on footer of all e-Newsletters and standalone email broadcasts
- > 2 Complimentary Passport to Dining tickets; NTBA's annual food & beverage tasting fundraiser
- > Verbal Recognition as Elite member at all NTBA-produced events attended by many thousands

FOR MORE ...

- ✓ How to Maximize Your Membership
- ✓ "Greater Good" benefits and impacts
- ✓ Expanded Marketing Benefits for a fee

✓ Other Questions

Visit NorthTahoeBusiness.org or call (530) 546-9000 today

READY TO JOIN?

✓ Check payable to NTBA, mail to PO Box 1023, Kings Beach, CA 96143
 ✓ Call (530) 546-9000 w/ Credit Card
 ✓ Online w/ Credit Card



Membership Dollars at Work "Greater Good" Benefits & Impacts

Events, Marketing & Promotions

- 16 Annual Community Events
- Maintain online calendar of events to draw visitors, market the district and attract customers into businesses
- Manage and grow traffic to "Visit North Lake Tahoe" Website & Online Business Directory to promote district and members
- Distribute effective **e-Newsletters** to visitors/residents (database of 4,800 with 30.5% average open rate) drawing visitors and marketing the district and members and maintain Member web portal providing business support and relevant topics/issues
- Increased marketing through Facebook and Instagram to keep district and members top of mind
- Participate in Business Association Chamber Collaborative focused on in-market marketing and to encourage shopping and thinking locally

Economic & Community Vitality

Business & Community Revitalization Business Support, Networking, Communications, Training

- Helped with the education and petition drive for the **Tourism Business Improvement District (TBID)**. The TBID was adopted and implemented July 1, 2021.
- Conducted outreach and provided input into Kings Beach State Recreation Area General Plan Update & Pier Project planning process, 2016-2018
- Conducted outreach and engaged in North Tahoe Event Center public/private partnership, 2016-2017
- Positively influenced Tahoe Basin Area Plans for town center development, 2016
- Co-produce Small Business Seminars (typically 3 annually) to provide business owners with relevant training at no/little cost, since 2012
- Created and executed **KBCCIP Open for Business Marketing Campaigns** and effectively communicated positive marketing messages and helped businesses during construction, 2013-2016

<u>Design</u>

Aesthetics and Cleanliness

- Developed an **Annual Lighting Program** for our Kings Beach Commercial Core which included the yearround lighting of our Streetlight poles, as well as the creation and execution of **Holiday Lighting Contest**. Both programs developed and adopted November 2021.
- Roofline Lighting installed on commercial buildings in downtown Kings Beach, 2017-19
- Established North Tahoe Clean Team to reduce the amount of litter throughout Kings Beach, 2018 and ongoing
- Main Street Litter Free Program, 2018 and ongoing
- Kings Beach Art Walk, 2016
- Kings Beach Streetlight Banners creation of banners and administer 3rd party banner program, since 2015
- Incubated **Tahoe Public Art** with the goal of bringing public art to each of the Kings Beach roundabouts and more, since 2012
- Organize annual clean-up efforts, since ~1996

<u>Other</u>

- Developed and adopted Advocacy Policy, 2017
- Created and executing **2022 Strategic Plan**, 2016-2020.
- Partner to produce the North Tahoe & Truckee Leadership Program, graduated over 400 since 2004
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NTBA Website, e-Newsletter & Social Media Statistics

"Visit North Lake Tahoe" Website

- 49,704 total sessions per year / 4,142 average visits per month
 - 70,371 total pageviews per year / 5,864 per month
- 5,594 Online Business Directory average views per year / 466 per month
 - 5, 125 Event Calendar visits per year / 427 per month

Tri-Weekly e-Newsletter

- 4,767 Database including members, visitors, residents, and 2nd/3rd homeowners
 - 29.55% Average Open Rate | industry average 25.2%
 - 3.37% Average Click Through Rate | industry average 2.66%

<u>Facebook</u>

- 3,000+ followers of North Tahoe Business Association Page
- 3,700+ followers of Music on the Beach (Kings Beach) Page

<u>Instagram</u>

- 1,897 followers of @VisitNorthTahoe
- 689 followers of @musiconthebeachKB

Updated December 2021

Expanded Marketing Benefits for a Fee

Email Broadcast(s) to NTBA Database(s)

Database	Database Size	Single Cost	Non-Profit & Artist	3-Pack Cost*
Description			Single Cost	
Members Only	~300	\$70	\$50	\$180 \$60/email
*Main Database	~4,800	\$100	\$75	\$285 \$95/email
Customized List	TBD	\$80	\$60	\$225 \$75/email

*All 3 broadcasts must be scheduled & paid upfront within 12 months. Best value, 1.5 cents per email. <u>Click here</u> for reservation & content submission instructions.

Sponsor NTBA-Produced Event(s)

Event	Level 1	Level 2	Level 3
Kings Beach Snowfest Parade	\$150	\$300	\$500
Clean Up Days	\$250	\$500	N/A
Lights in the Sky Drone Show	\$150	\$300	\$500 + more
Music on the Beach	\$500 (co-sponsor)	\$700 (sole)	\$1,600
Passport to Dining	\$500	N/A	N/A

Click Event Sponsorship Opportunities for benefits associated with each level

Market Your Business at NTBA-Produced Event(s)

Contact NTBA staff for more information and to reserve a minimum 45 days prior to event

Elite	Premier	Basic/NP/Artist
Froo	¢05	\$40
IIEE	φ20	φ 4 0
	Elite Free	

Takes place annually, typically the second Saturday in March. Estimated Attendance 1,000

Elite	Premier	Basic/NP/Artist
Free	\$40	\$60
Free	Free	\$25
	Free	Free \$40

Takes place annually, the first Saturday in June & last Saturday in Sept. Estimated volunteers 125

Music on the Beach – 1 concert	Elite	Premier	Basic/NP/Artist
10x10 tent (provided and staffed by member) adjacent to stage	\$100	\$125	\$150
Distribution of business materials	Free	\$40	\$60

Takes place annually, most Fridays in summer.

Estimated Attendance 1,000 per concert. Limited availability. No sales or sampling allowed.

Expanded Marketing Benefits for a Fee (cont.)

Advertise Your Event(s) on KB Streetlight Banners

	Cost
Members	\$35 per banner
Non-Members	\$45 per banner

Click for Kings Beach Streetlight Banner Information and Application

How to Maximize Your Membership

The more you engage, the more value you'll receive!

Engage with NTBA

Show Others that You are Community Involved & Supportive

- 1. Proudly display your NTBA member decal at your business, in your car window, or on your laptop
- 2. Add NTBA (and NTBA logo) to your website partner/sponsor page and link to www.NorthTahoeBusiness.org

NEW Online Member Portal

- 1. Visit <u>Member Portal</u> to access member resources, free or low-cost trainings, sponsorship opportunities, important local and regional topics, meetings and workshops that have the potential to impact you, your business and your community
- 2. Updates will be made weekly so check back often

Email

- 1. Read what is sent to you by NTBA staff members: Alyssa, Kerry, and Chloe, and respond in a timely fashion
- 2. If you are <u>not</u> receiving emails or e-Newsletters at least once per month, check your spam and other filters and ask your IT professional for assistance. Notify NTBA staff if you continue to not receive emails from us
- 3. Share and submit your ideas, concerns and ask questions
- 4. Complete online surveys in a timely fashion so your opinion is counted and your point of view is heard

e-Newsletter

- 1. Read NTBA e-Newsletter for the latest on what's happening and what we have been up to lately
- 2. If you're in a tourism-related industry, request and/or repurpose NTBA e-News content through your marketing channels and to your audience

Social Media

- 1. "Like" North Tahoe Business Association and Music on the Beach Facebook pages
- 2. Follow @NTBA.NorthTahoe on Instagram
 - a. Use #KBTahoe hashtag in your social media posts; other hashtags available upon request b. Download Repost APP to repost Instagram images
- 3. "Like", comment and share NTBA content in addition to other members' social media content

Attend Events

- Kings Beach Snowfest Parade, typically the second Saturday in March
- Community Clean Up Days, first Saturday in June and last Saturday in September
- Music on the Beach, 11 concerts, Friday evenings in the summer
- Lights in the Sky Drone Show, following the final Music on the Beach concert
- Passport to Dining fundraiser, second Thursday in November
- Annual Membership Event, typically in May
- Member events announced in NTBA e-Newsletters

Attend Board of Directors & Main Street Committee Meetings

- 1. Visit Online Calendar for Board Meeting dates
- 2. Notify NTBA staff in advance if you plan to attend
- 3. Read <u>board meeting minutes online</u> to stay informed
- 4. Share and submit your ideas, concerns and ask questions
- 5. Consider volunteering as a director or committee member and notify staff

Submit Your Business Content for Distribution

Submit your events for promotion through NTBA's online event calendar, social media pages, event blog, and e-Newsletter

Email the following to <u>info@northtahoebusiness.org</u> with as much notice as possible, minimum 10 business days prior to the event:

• Event name, date, time, location and 1-2 sentence description, call to action, and photo and/or logo if you have one

Submit your content for promotion on NTBA website, social media pages, and e-Newsletter <u>Content types:</u> news, events, activities, deals, insider tips, business tips, important community topics, job openings

Email to <u>info@northtahoebusiness.org</u> 150-words including who, what, when, where and why and submit with as much lead-time as possible - minimum of 10 business days

Leverage Member Network

Refer, shop and do business locally – support and connect with each other

When looking for a product or service:

- Use one-page <u>Members by Industry</u>
- Use online <u>Business Directory</u>
- Ask NTBA staff and other members for referral(s)

When you connect with another member:

- Mention that you are a NTBA member and explain your business so that'll refer you
- Explain that NTBA or a NTBA member referred you
- If you're satisfied with a members' product(s)/service(s) refer them!

Network at NTBA events (advertised in e-Newsletters):

- When you arrive, ask for a member sticker & wear it so you're identifiable to other members
- Engage and network with other members

Request NTBA staff to introduce you and your business to member(s) of your choice

Take Advantage of Local Advertising Discounts

<u>Media Outlets</u> - 101.5FM Truckee Tahoe Radio, Moonshine Ink, Tahoe.com, Tahoe Quarterly, and Tahoe Weekly (<u>Click here</u> for offers and contact information)

Expanded Marketing Benefits for a Fee

Space is limited and on a first-come, first-served basis and requires NTBA staff approval. (<u>Click here</u> for opportunities, cost and instructions.)