

PO Box 1023, Kings Beach, CA 96143 | 530.546.9000 | NorthTahoeBusiness.org

# Member Handbook

(Non-Profit, Artist, & Community Supporter)

# **NTBA STAFF**

Alyssa Reilly, Executive Director <u>alyssa@northtahoebusiness.org</u> cell: (530) 318-3809 Kerry Andras, Community Relations Manager <u>kerry@northtahoebusiness.org</u> Blair Bowen, Event Coordinator <u>blair@northtahoebusiness.org</u>

Please use info@northtahoebusiness.org to email all NTBA staff members

Updated 10/1/20 - subject to change without notice

# NTBA Fast Facts & Ways to Get Involved

## **NTBA Mission**

The mission of the North Tahoe Business Association is to improve the economic vitality and quality of life in the communities of North Lake Tahoe including Carnelian Bay, Tahoe Vista, Kings Beach and Crystal Bay.

# **NTBA Purpose**

- To support businesses through communications, marketing, resources and business training.
- To market NTBA's District as a vibrant and unique sense of place.

## Four Point Main Street Approach – It takes a Village!

- 1) Economic & Community Vitality
- 2) Events, Promotions and Marketing
- 3) Community Design
- 4) Administrative / Organizational Capacity

# NTBA 2020 Vision

As a result of NTBA's work, the NTBA District will be a vibrant lakeside community that welcome visitors like family, celebrates diversity and has thriving businesses.

## **NTBA History**

- Founded in 1979 as an all-volunteer organization
- Annual contract with Placer County to implement the Main Street Approach in NTBA's District since 2004

## NTBA by the Numbers

- 14-member volunteer Board of Directors
- 3 Paid Staff Members
- Many partners and event sponsors

# 14 Annual Community Events

- Kings Beach Snowfest Parade, annually the first or second Saturday in March
- Community Clean Up Days, annually the first Saturday in June and the last Saturday in September
- Music on the Beach, annually 9 concerts on Friday evenings in the summer
- July 3<sup>rd</sup> Fireworks & Beach Party, annually the day before Independence Day
- Passport to Dining, annually the first Thursday in November

# Top 9 Ways to Get Involved with NTBA

- 1) Become a Member (3 Business Levels + Non-Profit, Artist, and Community Supporter levels)
- 2) Volunteer on one of three Main Street Committees
- 3) Volunteer on an Event Committees
- 4) Volunteer at event(s)
- 5) Serve on Board of Directors
- 6) Attend, support and spread the word about NTBA events
- 7) Donate to NTBA events and promotions
- 8) Sign up for e-Newsletter
- 9) Like and engage with us on Facebook and Instagram (Music on the Beach has a Facebook page too!)

\*\*More info at <u>www.preservationnation.org/main-street</u>

~215 Members

~100 Volunteers

# NTBA COMMITTEES

Community and business members are needed to assist with fulfilling NTBA's mission and executing the wide variety and quantity of services NTBA provides to members and the community as a whole. In order for NTBA to improve economic vitality and quality of life in North Lake Tahoe, volunteer involvement is vital. Committee members are expected to attend meetings and take on tasks outside of meetings and event committee members are expected to help at the event as well.

Main Street Committee	Main Street Committee
Economic & Community Vitality	Promotions & Marketing
Purpose:	Purpose:
<ul> <li>Advocate for business sustainability, expansion, recruitment, start-ups and infrastructure</li> <li>Communicate: serve business community as an information provider</li> <li>Support &amp; Connect businesses with each other and information to strengthen community</li> <li>Goals:</li> <li>Business Development &amp; Advocacy</li> <li>Communicate, advocate and increase overall engagement</li> <li>Support and connect the businesses, members, community and visitors</li> </ul>	<ul> <li>Attract visitors and residents to District to improve economic vitality</li> <li>Build awareness of NTBA-produced events</li> <li>Promote attributes with marketing</li> <li>Publicize and engage people in positive ways on local issues impacting economic/social well-being</li> <li>Goals:</li> <li>Implement strategic marketing plan and programs</li> <li>Produce and partner on a unique and fun lineup of events and promotions to attract people to the district</li> <li>Partner on promotions and marketing to build awareness and draw visitors</li> </ul>
Meets Monthly, 1st Monday, 3:30pm	Meeting schedule varies
Main Street Committee	Other Committees
Community Design	
<ul> <li>Purpose:</li> <li>Improve and visually enhance the District from an aesthetic and cleanliness perspective</li> <li>Build on the good work already accomplished in Commercial Core Improvement Project</li> </ul>	<ul> <li>Membership Committee</li> <li>Music on the Beach Event Committee</li> <li>Passport to Dining Event Committee</li> </ul>
<ul> <li>Improve aesthetics through beautification efforts, projects, and programs that enhance economic and social well-being</li> <li>Make the District easy to navigate</li> </ul>	
Meets Monthly, 4 <sup>th</sup> Wednesday, 8:00am	Meeting schedule varies

\*Meeting locations may vary. Meeting dates & times are subject to change. Committees do not meet in July. \*\*If you are planning to attend a committee meeting for the first time, please notify NTBA staff prior to the meeting\*\*

# NTBA 2020 Strategic Plan Summary

adopted February 2016

# Vision

NTBA's vision for the year 2020 is that the NTBA District (Carnelian Bay to Crystal Bay), as a result of NTBA's work, will been known as vibrant lakeside communities that welcome visitors like family, celebrates diversity, and has thriving businesses.

# Focus Area "A" – Economic & Community Vitality

# <u>Purpose</u>

- 1. Advocate: for business sustainability, expansion, recruitment, start-ups, & infrastructure
- 2. Communicate: serve business community as an information provider
- 3. Support & connect: businesses with each other and to information to strengthen community

# <u>Goals</u>

- 1. Business Development & Advocacy
- 2. Communicate, advocate, and increase overall engagement
- 3. Support and connect the businesses, members, community, and visitors

# Focus Area "B" – Events, Promotions, & Marketing

# <u>Purpose</u>

- 1. Attract visitors and residents to District to improve economic vitality
- 2. Build awareness of NTBA-produced events
- 3. Promote attributes with marketing
- 4. Publicize and engage people in positive ways on local issues impacting economic/social well-being

# <u>Goals</u>

- 1. Implement strategic marketing plan and programs
- 2. Produce and partner on a unique and fun lineup of events and promotions to attract people to the district
- 3. Partner on promotions and marketing to build awareness and draw visitors

# Focus Area "C" – Community Design

# <u>Purpose</u>

- 1. Improve and visually enhance the District from an aesthetic and cleanliness perspective
- 2. Build on the good work already accomplished in Commercial Core Improvement Project

# <u>Goals</u>

- 1. Improve aesthetics through beautification efforts, projects, and programs that enhance economic and social well-being
- 2. Make the District easy to navigate

# Focus Area "D" – Organizational Capacity & Administration

# <u>Purpose</u>

1. Develop and execute strategies to build organizational capacity of NTBA so to effectively serve and meet NTBA mission and 2020 vision

# <u>Goals</u>

- 1. Develop a plan that strengthens and appreciates/recognizes the operational effectiveness of NTBA today and in future
- 2. Increase number of members, volunteers, and partners to strengthen organization and maintain positive relationships
- 3. Strengthen financials and lower risk position of NTBA

#### **BUSINESS & HOME SERVICES**

Arbor Solutions Tree Care (Premier) Caravelli Paintina, Inc. Central Sanitary Supply Chango Presents (Premier) Dean R. Headley I aw Office Duagan & Duagan Fiberglass Specialties (Premier) Gonsalves & Co. Hennessey Heating & Air (Premier) Herrera's Blue Lake Cleaning (Premier) Kelly Brothers Painting Inc. (Premier) Kings Beach Car Wash Lake Tahoe Photo Gallery (Premier) Liberty Utilities (Premier) MartisLabs North Shore Plowing (Premier) North Tahoe Public Utility District (Elite) Placer County (Elite) Print Art/Sierra Mail (Elite) Rainbow Printing & Office Supply **Reliable Services** Rockwood Tree Service (Premier) Sierra Boat Company Sustainable Community Advocates Tahoe Production House (Premier) Tahoe Sierra Transportation Tahoe Tech Group Tahoe Truckee Sierra Disposal (Premier) The Store...Copies & More Trip Nosh Truckee Tahoe Airport District

#### **CONSTRUCTION & DEVELOPMENT**

Auerbach Engineering (Premier) Bervid Custom Building, Inc. Blue Basin Engineering California Tahoe Conservancy Elise Fett & Associates (Premier) J. R. Krauss LTD JK Architecture Engineering (Premier) Kaufman Edwards Planning & Consulting Kings Beach Center (Premier) Laulima Kings Beach, LLC Lazzareschi Construction (Premier) Ogilvy Consulting Orlando Enterprises Tahoe PR Design & Engineering (Premier) Shoberg Design Tahoe Regional Planning Agcy. (Premier) TAPCO Construction Taylor Builders (Premier) Tieslau Civil Engineering, Inc.

#### EDUCATION

Tahoe Truckee Unified School District

#### NTBA Members by Industry

#### FINANCE, INSURANCE & REAL ESTATE

Alex Min, Realtor - Corcoran Global Living Bank of the West (Premier) Bruening Associates Real Estate (Premier) Coldwell Banker Select (Premier) Dave Westall, Corcoran Global Living Fidelity National Title Company (Premier) Frank Mooney, CPA (Premier) Frushon Accounting & Business Services Ludmila CPA Plumas Bank (Premier) Sierra Insurance Associates Tahoe Legacy Homes

#### FOOD & BEVERAGE

7-Eleven Alibi Ale Works (Premier) Brimm's, A Caterina Co. Cable Car Ice Cream Caliente (Premier) California Gold Kettle Corn CB's Bistro D'Lish Catering & Burrito Window Gar Woods Grill & Pier (Premier) Golden Brands Jason's Beachside Grille La Mexicana Meat Market & Taqueria Lanza's Restaurant Las Panchitas (Premier) Little Truckee Ice Creamery MOGROG Rotisserie More Alive Now Pep's Place (Premier) Produce Plus (Premier) Safeway (Premier) Spindleshanks American Bistro Susie Scoops Ice Cream & Frozen Yogurt Sweet Tahoe Time (Premier) Tahoe Central Market (Premier) Tahoe Empanadas Tahoe Fuller's The Grid Bar & Grill (Premier) The Soule Domain Whitecaps Pizza Wine Tahoe (Premier)

#### HEALTH, WELLNESS & BEAUTY

4 Univera - Natural Products Kings Beach Dental, Dr. Jason Henderson Massage Tahoe NaturaMed Natural Family Medicine NL Massage & Skin Care (Premier) Lake Tahoe Wellness Center (Premier) Reiki Tahoe Tahoe Core Pilates Tahoe Flow Arts & Fitness Tahoe Forest Health System Well Being

Members as of October 1, 2020 207

#### LODGING & HOUSING

Agate Bay Realty (Premier) Brockway Springs of TPOA Cedar Glen Lodae Ferrari's Crown Motel Family Resort (Elite) Firelite Lodge Franciscan Lakeside Lodae Incline Village Timeshares Mourelatos Lakeshore Resort (Elite) Red Wolf Lakeside Lodge (Elite) Rustic Cottage Resorts Natural Retreats - North Lake Tahoe Stay in Lake Tahoe Rentals Ta-Tel Lodae Tahoe Moon Properties Tahoe Vistana Inn (Premier) Tonopalo PRC (Premier) Vacasa Waters of Tahoe Properties (Premier)

#### MARKETING & MEDIA

101.5 FM-Truckee Tahoe Radio (Premier) Certified Folder Display Service East River Public Relations Moonshine Ink (Premier) Reno Tahoe Promotions Tahoe Quarterly (Elite) Tahoe Weekly (Premier) Tahoe.com LT Marketing Wend (Elite)

#### NIGHTLIFE

Crystal Bay Casino Jim Kelley's Tahoe Nugget Tahoe Biltmore (Premier)

#### RECREATION

Adrift Tahoe (Premier) Bearitage Boat Tours Kings Beach Miniature Golf (Premier) Mickey's Big Mack Charters North Tahoe Marina (Premier) North Tahoe Watersports (Premier) Northstar California Resort (Premier) Old Brockway Golf Course (Elite) Tahoe Adventure Company Truckee River Rafting Watermans Landing

#### SHOPPING

Lake Tahoe Specialty Stove & Fireplace Lucky 7 Tattoo & Piercing Perennial Landscape & Nursery (Premier) Tahoe Dave's Skis & Boards (Premier) Tahoe Paddle & Oar (Premier) Tahoe Vista Sports (Premier) The Robin's Nest

#### NON-PROFIT

Boys & Girls Club of North Lake Tahoe Contractors Association of T Community House of TICE Drink Tahoe Tap Friends of Kings Beach Library Humane Society of Truckee-Tahoe Kiwanis Club of North Lake Tahoe Lake Tahoe United Methodist Church & Retreat ( League to Save Lake Tahoe North Lake Tahoe Historical Society North Lake Tahoe Resort Association North Lake Tahoe-Truckee Leadership Program North Tahoe Arts Rotary Club of Tahoe City Sierra Business Council Sierra Communty House Sierra Nevada University Sierra Senior Services Sierra State Parks Foundation Snowfest Ta-Hoe Nalu Tahoe City Downtown Association Tahoe Food Hub Tahoe Fund Tahoe Public Art Tahoe Regional Arts Foundation Tahoe Rim Riders 4H Club Tahoe Rim Trail Association Tahoe Training Partners **Excellence in Education Foundation** Tahoe Truckee School of Music Truckee NT Transportation Mgt Assoc. TOCCATA Truckee Donner Chamber of Comm. Truckee Tahoe Community Chorus U.S. Marine Corps Toys for Tots

#### ARTIST

Ethan Anderson

#### INDIVIDUAL

Andy Levy Barbara Mertz Bernard Ash Bob McCormick Carolyn Pretzer Cathy Strand Cheri Sugal Dick & Nileta Morton Emilio Vaca Eric Lannes Jessica VanPernis Weaver John Hassenplug Kim Vail & Scott Meyer Maggie Steakley Sandy & Jim Kern Sarah Coolidae Todd & Linda Willard



Mission: To improve economic vitality and quality of life in the communities of North Lake Tahoe.

# Non-Profit, Artist, & Community Supporter Membership Benefits

In addition to the following direct benefits NTBA membership provides,

annual membership dues also support the good work that NTBA is doing that positively impact

"the greater good" and benefit all businesses and the entire North Lake Tahoe community.

NON-PROFIT (\$100/annual dues) & Artist (\$75/annual dues)

14 direct benefits

- **Business Directory Listing** up to 60-word description, logo, contact info, and URL link
- Facebook Post (upon joining) including write-up, photo or logo and URL link (3,000~ likes)
- > e-Newsletter Listing (upon joining & renewal) business listed (4,800~ subscribers, clickthru tracked)
- > Online Announcement (upon joining) listing with URL link (4,700~ avg. monthly visits, clickthru tracked)
- > e-Newsletter Article (provided by member) up to one annually
- > Event Calendar Listing(s) (provided by member) unlimited submissions
- > Online News Post(s) (provided by member) unlimited submissions: news, activities, events, deals & tips
- > Job Listings with Link (provided by member) unlimited submissions
- > Online Member Portal access to resources and news including local and regional topics & opportunities
- > Local Advertising Discounts radio, print and online
- Expanded Marketing Benefits for a fee email broadcast(s) to NTBA database(s), event banner advertising on Kings Beach streetlights, material distribution/presence at NTBA events, and sponsorship of NTBA event(s)
- > NTBA Marketing Assets & Content repurpose for your benefit
- Board of Directors & Committees opportunity to serve
- > Networking leverage NTBA member network by doing business with and referring each other

# **COMMUNITY SUPPORTER -** for individuals

\$50/annual dues

- > e-Newsletter Listing (upon joining & renewal) individual's name listed
- > e-Newsletter Subscription access to valuable information
- > Online Member Portal access to resources and news including local and regional topics & opportunities
- Recognition seen as community involved and supportive



# Membership Dollars at Work "Greater Good" Benefits & Impacts

# Events, Marketing & Promotions

- 14 Annual Community Events
- Maintain online calendar of events to draw visitors, market the district and attract customers into businesses
- Manage and grow traffic to "Visit North Lake Tahoe" Website & Online Business Directory to promote district and members
- Distribute effective **e-Newsletters** to visitors/residents (database of 4,800 with 30.5% average open rate) drawing visitors and marketing the district and members and maintain Member web portal providing business support and relevant topics/issues
- Increased marketing through Facebook and Instagram to keep district and members top of mind
- Participate in Business Association Chamber Collaborative focused on in-market marketing and to encourage shopping and thinking locally

# Economic & Community Vitality

Business & Community Revitalization Business Support, Networking, Communications, Training

- Conducting outreach and providing input into **Kings Beach State Recreation Area General Plan** Update & Pier Project planning process, 2016-2018
- Conducted outreach and engaged in North Tahoe Event Center public/private partnership, 2016-2017
- Positively influenced Tahoe Basin Area Plans for town center development, 2016
- Co-produce **Small Business Seminars** (typically 3 annually) to provide business owners with relevant training at no/little cost, since 2012
- Created and executed **KBCCIP Open for Business Marketing Campaigns** and effectively communicated positive marketing messages and helped businesses during construction, 2013-2016

# <u>Design</u>

# Aesthetics and Cleanliness

- Roofline Lighting installed on commercial buildings in downtown Kings Beach, 2017-19
- Established North Tahoe Clean Team to reduce the amount of litter throughout Kings Beach, 2018 and ongoing
- Main Street Litter Free Program, 2018 and ongoing
- Kings Beach Art Walk, 2016 and ongoing
- Kings Beach Streetlight Banners creation of banners and administer 3rd party banner program, since 2015
- Incubated **Tahoe Public Art** with the goal of bringing public art to each of the Kings Beach roundabouts and more, since 2012
- Organize annual clean-up efforts, since ~1996

# <u>Other</u>

- Developed and adopted Advocacy Policy, 2017
- Created and executing 2020 Strategic Plan, 2016-2020. 2022 Strategic Plan in production.
- Partner to produce the North Tahoe & Truckee Leadership Program, graduated over 400 since 2004



# NTBA Website, e-Newsletter & Social Media Statistics

# "Visit North Lake Tahoe" Website

- 4,700 average visits per month
- 1,071 Online Business Directory average views per year / 89 per month
  - 7,786 Event Calendar visits per year / 649 per month

# Tri-Weekly e-Newsletter

- 4,800+ Database including members, visitors, residents and 2<sup>nd</sup>/3<sup>rd</sup> homeowners
  - 25% Average Open Rate | industry average 16%
  - 9% Average Click Through Rate | industry average 8%

# <u>Facebook</u>

- 3,000+ followers of North Tahoe Business Association Page
- 3,500+ followers of Music on the Beach (Kings Beach) Page

# <u>Instagram</u>

• 1,500+ followers of @VisitNorthTahoe

Updated October 2020

# **Expanded Marketing Benefits for a Fee**

# Email Broadcast(s) to NTBA Database(s)

Database	Database Size	Single Cost	Non-Profit & Artist	3-Pack Cost*
Description			Single Cost	
Members Only	~300	\$70	\$50	\$180   \$60/email
*Main Database	~4,800	\$100	\$75	\$285   \$95/email
Customized List	TBD	\$80	\$60	\$225   \$75/email

\*All 3 broadcasts must be scheduled & paid upfront within 12 months. Best value, 1.5 cents per email. Click here for reservation & content submission instructions.

# Sponsor NTBA-Produced Event(s)

Event	Level 1	Level 2	Level 3
Kings Beach Snowfest Parade	\$150	\$300	\$500
Clean Up Days	\$150	\$250	\$500
July 3 <sup>rd</sup> Fireworks	\$150	\$250	\$500 + more
Music on the Beach	\$300	\$700 single /\$1000 co	\$1,600
Passport to Dining	\$500	N/A	N/A

Click Event Sponsorship Opportunities for benefits associated with each level

# Market Your Business at NTBA-Produced Event(s)

Contact NTBA staff for more information and to reserve a minimum 45 days prior to event

Kings Beach Snowfest Parade	Elite	Premier	Basic/NP/Artist
Distribution of business materials /	Froo	¢05	\$40
promo items at announcing area	1166	φ <b>2</b> 0	φ40
promo items at announcing area	Free	\$25	\$40

Takes place annually, typically the second Saturday in March. Estimated Attendance 1,000

Clean Up Days	Elite	Premier	Basic/NP/Artist
10x10 tent (provided and staffed by member)	Free	\$40	\$60
Distribution of business materials/promo items	Free	Free	\$25
Takes place approximity the first Saturday, in June & Jack Saturday, in Sept. Fating stady, algebras 125			

Takes place annually, the first Saturday in June & last Saturday in Sept. Estimated volunteers 125

July 3 <sup>rd</sup> Fireworks & Beach Party	Elite	Premier	Basic/NP/Artist
Distribution of business materials/promo items	Free	\$40	\$60
Takes place appually on July 3rd. Estimated Attendance 500-750			

Takes place annually on July 3rd. Estimated Attendance 500-750

Music on the Beach – 1 concert	Elite	Premier	Basic/NP/Artist
10x10 tent (provided and staffed by member)	\$100	\$125	\$150
adjacent to stage			
Distribution of business materials	Free	\$40	\$60

Takes place annually, most Fridays in summer.

Estimated Attendance 1,000 per concert. Limited availability. No sales or sampling allowed.

# Expanded Marketing Benefits for a Fee (cont.)

# Advertise Your Event(s) on KB Streetlight Banners

	Cost
Members	\$35 per banner
Non-Members	\$45 per banner

Click for Kings Beach Streetlight Banner Information and Application

# How to Maximize Your Membership

The more you engage, the more value you'll receive!

# **Engage with NTBA**

# Show Others that You are Community Involved & Supportive

- 1. Proudly display your NTBA member decal at your business, in your car window, or on your laptop
- 2. Add NTBA (and NTBA logo) to your website partner/sponsor page and link to www.NorthTahoeBusiness.org

# **NEW Online Member Portal**

- 1. Visit <u>Member Portal</u> to access member resources, free or low cost trainings, sponsorship opportunities, important local and regional topics, meetings and workshops that have the potential to impact you, your business and your community
- 2. Updates will be made weekly so check back often

# Email

- 1. Read what is sent to you by NTBA staff members: Alyssa, Kerry, and Blair, and respond in a timely fashion
- 2. If you are <u>not</u> receiving emails e-Newsletters at least once per month, check your spam and other filters and ask your IT professional for assistance. Notify NTBA staff if you continue to not receive emails from us
- 3. Share and submit your ideas, concerns and ask questions
- 4. Complete online surveys in a timely fashion so your opinion is counted and your point of view is heard

# e-Newsletter

- 1. Read NTBA e-Newsletter for the latest on what's happening and what we have been up to lately
- 2. If you're in a tourism-related industry, request and/or repurpose NTBA e-News content through your marketing channels and to your audience

# **Social Media**

- 1. "Like" North Tahoe Business Association and Music on the Beach Facebook pages
- 2. Follow @NTBA.NorthTahoe on Instagram
  - a. Use #KBTahoe hashtag in your social media posts; other hashtags available upon request
    b. Download Repost APP to repost Instagram images
- Download <u>Repost APP</u> to repost instagram images
   "Like", comment and share NTBA content in addition to other members' social media content

# Attend Events

- Kings Beach Snowfest Parade, typically the first or second Saturday in March
- Community Clean Up Days, first Saturday in June and last Saturday in September
- Music on the Beach, 9 concerts, Friday evenings in the summer
- July 3<sup>rd</sup> Fireworks & Beach Party, the day before Independence Day
- Passport to Dining fundraiser, second Thursday in November
- Annual Membership Event, typically in February
- Member events announced in NTBA e-Newsletters

# Attend Board of Directors & Main Street Committee Meetings

- 1. Visit Online Calendar for Board Meeting dates
- 2. Notify NTBA staff in advance if you plan to attend
- 3. Read <u>board meeting minutes online</u> to stay informed
- 4. Share and submit your ideas, concerns and ask questions
- 5. Consider volunteering as a director or committee member and notify staff

# Submit Your Business Content for Distribution

# Submit your events for promotion through NTBA's online event calendar, social media pages, event blog, and e-Newsletter

Email the following to <u>info@northtahoebusiness.org</u> with as much notice as possible, minimum 10 business days prior to the event:

• Event name, date, time, location and 1-2 sentence description, call to action, and photo and/or logo if you have one

Submit your content for promotion on NTBA website, social media pages, and e-Newsletter <u>Content types:</u> news, events, activities, deals, insider tips, business tips, important community topics, job openings

Email to <u>info@northtahoebusiness.org</u> 150-words including who, what, when, where and why and submit with as much lead-time as possible - minimum of 10 business days

# Leverage Member Network

# Refer, shop and do business locally – support and connect with each other

When looking for a product or service:

- Use one-page <u>Members by Industry</u>
- Use online <u>Business Directory</u>
- Ask NTBA staff and other members for referral(s)

When you connect with another member:

- Mention that you are a NTBA member and explain your business so that'll refer you
- Explain that NTBA or a NTBA member referred you
- If you're satisfied with a members' product(s)/service(s) refer them!

Network at NTBA events (advertised in e-Newsletters):

- When you arrive, ask for a member sticker & wear it so you're identifiable to other members
- Engage and network with other members

Request NTBA staff to introduce you and your business to member(s) of your choice

# Take Advantage of Local Advertising Discounts

<u>Media Outlets</u> - 101.5FM Truckee Tahoe Radio, Moonshine Ink, Tahoe.com, Tahoe Quarterly, and Tahoe Weekly (<u>Click here</u> for offers and contact information)

# Expanded Marketing Benefits for a Fee

**Space is limited and on a first-come, first-served basis and requires NTBA staff approval.** (<u>Click here</u> for opportunities, cost and instructions.)